

RTO Information

This report presents summary information about the Registered Training Organisation

Name	Farnham Street Neighbourhood Learning Centre
Street Address	28 Farnham Street
City/town/suburb	Flemington
State	VIC
Post code	3032
NTIS number	22203

AQTF Quality Indicators - Explanatory Notes

Learner Engagement and Employer Satisfaction Surveys:

These indicators are based on a survey of 108 students.

This sample represents 70 percent of this organisation's training delivery in the 2014 calendar year.

The students surveyed for these indicators were selected by this organisation in accordance with national guidelines.

1/6/2015

Summary Report

The Summary Report provides information about the RTO and a snapshot of results for the scales measured by the Learner Questionnaire (LQ) and Employer Questionnaire (EQ).

For each scale, the Summary Report presents information about the:

- count of responses used to calculate the scale score;
- average scale score; and
- variation in scale scores.

Scores are reported on the response scale of 0 to 100, where 0 means 'strongly disagree' and 100 means 'strongly agree'.

Results are provided for learners and/or employers depending on the data entered into SMART.

This Summary Report can be used to analyse the number, average and variation of the survey responses. Comparisons can be made across scales, to previous reports, or between learners and employers.

Summary statistics

Scale	Learners		
	Response count	Average score	Average variation
Trainer Quality	108	84.2	15.3
Effective Assessment	107	78.0	14.2
Clear Expectations	109	77.9	15.7
Learning Stimulation	108	76.2	16.5
Training Relevance	108	77.7	14.9
Competency Development	108	78.0	15.2
Training Resources	107	77.3	18.3
Effective Support	109	79.9	14.1
Active Learning	108	77.6	14.0
Overall Satisfaction	108	83.5	15.4

